

Accommodation Information:

Q: How can I book a room at the Holiday Inn Toronto International Airport?

A: You can book your room by calling 1-866-568-0059, emailing groups@yyzia.com, or using the booking link:

<https://www.holidayinn.com/redirect?path=hd&brandCode=HI&localeCode=en®ionCode=1&hotelCode=YYZIA&PMID=99801505&GPC=EFC&cn=no&viewfullsite=true>.

Make sure to mention the group code 'EFC' or the event name to receive the special rate of \$199.00 per night. Reservations must be made by September 25, 2024, at 3:00pm, to secure this rate.

Q: Is there a discounted parking rate available?

A: Yes, there is parking available for event attendees. The hotel offers a discounted parking rate of \$10 per night for our registered guests. Overnight guests can activate the discounted rate during their check-in process. For day parking, you can obtain a voucher from one of our EFC staff and pay at the "pay parking machine" inside the hotel.

Q: What are the check-in and check-out times?

A: Check-in time is at 3:00 PM, and check-out time is at 12:00 PM (noon). Please inform the hotel if you require a late check-in (after midnight) to ensure a smooth process. For assistance, you can contact the hotel directly at 877-660-8550.

Q: What amenities are available in the guest rooms?

A: Guest rooms are equipped with a coffee maker, hair dryer, television, bath amenities, air conditioning, mini refrigerator, iron and ironing board, workspace, Wi-Fi, daily housekeeping services, etc.

Additional Amenities and Services:

Q: Is there an airport shuttle service available?

A: Yes, there is a complimentary airport shuttle service to Lester B. Pearson International Airport (YYZ) available 24/7. The shuttle runs every 30 minutes. If arriving at Terminal 1, please proceed to Post R3 on the ground level. For Terminal 3, go to Post 41 at the arrival level.

Q: What are the fitness center amenities?

A: The fitness center is equipped with elliptical machines, free weights, a stationary bicycle, and a treadmill. It is accessible during your stay.

Q: Is there an indoor pool available?

A: Yes, there is an indoor pool available from 7:00 AM to 9:00 PM for hotel guests to enjoy.

Q: Is room service available?

A: No, room service is not provided at this hotel.

Q: Are there dining options available at the hotel?

A: Yes, guests can enjoy dining at Bistro YYZ, offering breakfast, lunch, dinner, and late-night snacks. The hours are as follows:

Breakfast: Monday - Saturday 6:30 AM - 11:00 AM, Sunday 7:00 AM - 12:00 PM (noon)

Bistro Lounge: Open daily 11:00 AM - 1:00 AM

Q: Is Wi-Fi available at the hotel?

A: Yes, Wi-Fi is available in both the meeting rooms and guest rooms

Q: Is there a business center available for guests?

A: Yes, there is a business center equipped with printing services.